Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

Dear Mr. Dzwonar;

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Amend the language to allow community assistance agencies to be refunded the deposit dollars they paid without the agencies also taking responsibility for future bills.

Thank you for this opportunity to voice our support and concerns.

Sincerely, Yadstone Auerd. IN 46619. December 1, 2004

Donaldson IN 465/3

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501

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Thank you for this opportunity to voice our support and concerns.

Sincerely, Lucille Ardelean December 8,2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave, Room N501 Indianapolis IN 46204

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Thank you for working to bring about these needed changes, and thank you for giving us the opportunity to voice our support and concerns.

Sincerely,

CKH Life Center

Box 1

Donaldson, IN 46513

RECEIVED

DEC 1 0 2004

INDIANA OFFICE OF UTILITY
CONSUMER COUNSELOR

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely, Lakella Balbal Lakella Baker 820 W. Labrel Wood South Rend, In 216637 December 1, 2004

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Sincerely,

Julia Barry

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DEC 0 8 2004

December 1, 2004



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Thank you for this opportunity to voice our support and concerns.

Sincerely,

Patricia Belling

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INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

Edward J. Bishop Sr and Marcia J. Bishop 815 W. Douglas Rd. Lot 186 Mishawaka. IN 46545

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INDIANA OFFICE OF UTILITY
CONSUMER COUNSELOR

December 1, 2004

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Nacia & Bishop Iv

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Sincerely,



Sister Mary Boby P O Box 1 Donaldson, In 46513-0001

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Sincerely,

Sister Mary Boby, P. H. J.C.

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DEC 0 8 2004

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

December 8,2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave, Room N501 Indianapolis IN 46204

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Thank you for working to bring about these needed changes, and thank you for giving us the opportunity to voice our support and concerns.

Sincerely,

M. Bertram Boeving CKH Life Center

Box 1

Donaldson, IN 46513

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INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

December 8,2004

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Sincerely,

ister Wilmo Boeven CKH Life Center

Box 1

Donaldson, IN 46513

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DEC 1 0 ZUV4

INDIANA OFFICE CONSUMER COUNTY

Poor Handmaids of Jesus Christ



Catherine Kasper Life Center, Inc. P.O. Box 1 Donaldson, IN 46513 Tony Dzwonar, Director of Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Aura Bradley Laura Bradley LBradleyendez

Sincerely,

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INDIANA OFFICE OF UNL TY CONSUMER COUNSELUA

December 1, 2004

9601 Union Rd. Donaldson, In 46513

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, In 46 204

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Sincerely, Vivian Brand

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DEC 0 9 2004

Indiana office of utility Consumer counselor

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely. Rebekah Bridenstein 22806 Guilford Ct Elkhart IN 46514

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46601

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Sincerely, McCissa Brown-lingle 10146th 34th SHEESt Sark Bend IN Uccels December 8,2004

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Sincerely,

erely, dagree with all of these issues,

<u>prence Casper</u>miyer

Life Center

CKH Life Center

Box 1

Donaldson, IN 46513

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INDIANA OFFICE OF UTILITY COUNSELOR COUNSELOR

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Sincerely,

UNIVERSITY OF NOTRE DAME
Department of Psychology
Notre Dame, Indiana 46556

November 3, 2004

Tony Dzwonar, Director of Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely,

Colleen M Cummings

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DEC 0 7 2004

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

Julia Conninghum
321 Mobling Hall
University & Notre Dame
Notre Dame, IN
46552

December 3, 2004

Tony Dzwonar, Director of Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely,

Julia Cunningham

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DEC 0 6 2004

INDIANA OFFICE OF UTILITY
CONSUMER COUNSELOR

December 8,2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave, Room N501 Indianapolis IN 46204

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CKH Life Center

Box 1

Donaldson, IN 46513

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DEC 1 0 2004

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

914 North Niles Avenue South Bend, In 46617



130 Malloy Hall Notre Dame, Indiana 46556-4619 USA

December 3, 2004

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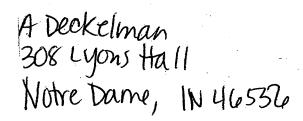
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INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR



Tony Dzwonar, Director of Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely,

Amanda Deckelman Amanda Deckelman adeckelm@nd.edu

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Thank you for this opportunity to voice our support and concerns.

Yours-sincerely,

Caroline Domingo 1118 Allen Street

South Bend, IN 46616

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DEC 0 9 2004

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

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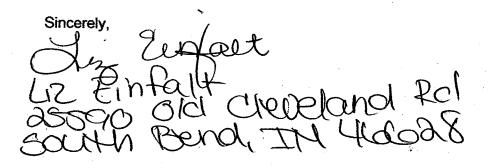
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DEC 8 - 2004

INDIANA UTILITY REGULATORY COMMISSION **GENERAL COUNSEL**

December 1, 2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Lama Fudeser 51934 Lity Rd. 8 Bend IN 46637

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Sincerely.

Ander Wify & Eve A Learakely 4206 Hickory Rd. 3D Mishawaka, N 46545

Andrew W. Frye & Eric Ae Keosakdy

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DEC 0 8 2004 INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

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Sincerely, John Shiden 1706 Fassnacht Shill Yuled 8

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Sincerely, LOD So. Sise St. No. Liberty, IN. 46554 A Dronge 921 Diamond Aue So. Berd, IN.46628

December 1, 2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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INDIANA OFFICE OF UTILIT CONSUMER COUNSELOR

Sincerely,

Rosemary Grange 10, 921 Diamond Aul 50, Bend, IN 46628



Old College

Holy Cross Undergraduate Seminary Program

Mr. Tony Dzwonar Director of Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

December 6, 2004

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Thank you for this opportunity to voice my support and concerns.

Happy Holidays to you, Mr. Dzwonar!

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DEC 1/0 2004

INDIANA OFFICE OF UTILITY

Sincerely,

Jake Greiner

(574) 631-7881 (574) 631-1011 fax

P.O. Box 638

Notre Dame, Indiana 46556

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely, Signal Hallwood 1710 Southeast DR. South Bend, N 46614

UNIVERSITY OF NOTRE DAME Department of Psychology Notre Dame, Indiana 46556

Address Service Requested

November 3, 2004

Tony Dzwonar, Director of Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely,

Karina Harty-Morrison

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DEC 0 6 2004

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR December 8,2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave, Room N501 Indianapolis IN 46204

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Thank you for working to bring about these needed changes, and thank you for giving us the opportunity to voice our support and concerns.

Sincerely,

Sh. Charlette HESS CKH Life Center

Box 1

Donaldson, IN 46513

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DEC 1 0 2004

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

December 8,2004

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David, Huelskamp P. 2/9C.

Sincerely.

CKH Life Center

Box 1

Donaldson, IN 46513



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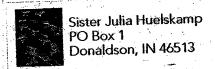
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Donaldson, IN 46513



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Sincerely,

Lorene Huelikamp

Merry Christma

Blessed New Year RECEIVED

DEC 0 8 2004

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Lister Mary Enwin, Huelskamp, P. HJC.

Box 1

Donaldson, IN 46513

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November 1, 200%

Tony Dzwonar, Ciractor Internal Affairs Indiana Office of Utility Counsaidr 100 North Senats Ave., Room No01 Indianapolis, Indiana 45204-2215

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fody R. forus JODY R. JONES TOZ S. 29TH ST S.B. IN 46615

220 W. 4st St. Mishawalia, In 46544

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 TADINAROLIS, IN 462-04

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Sixter Rosemary Jurhowski 220 W. 4TH St. Mishawaka, In 46544

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Thank you for working to bring about these needed changes, and thank you for giving us the opportunity to voice our support and concerns.

Sincerely,

Rase Marie Salil
CKH Life Center

Box 1

Donaldson, IN 46513

RECEIVED

DEC 1 0 2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave, Room N501 Indianapolis IN 46204

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ANDRE KLEIN)

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CKH Life Center

Box 1

Donaldson, IN 46513

Poor Handmaids of Jesus Christ



Catherine Kasper Life Center, Inc. P.O. Box 1 Donaldson, IN 46513 RECEIVED

DEC 1:0 2004

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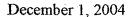
Sr Julia Knapke CKH Life Center

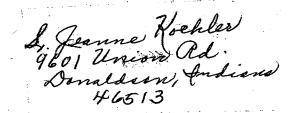
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Sr. Jeanne Rochler

Sincerely,

RECEIVED

DEC 0 9 2004

November 1, 2004

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Sincerely,

Kara Koelndorfer

52931 Primrose Rd

South Bend, IN 46628

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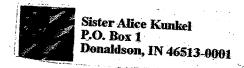
Box 1

Donaldson, IN 46513

Barbara Kober

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DEC 1 0 2004



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Sister alice Kunkel

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Seite Johnel Kunkel Pd Box! Howldoon, IN 46513

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Sincerely,

Rachel Kutzley 340 Farley Hall

Notre Dame, IN 46556

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DEC 0 6 2004

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DEC 0 7 2004

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Kathleen a. Inder Kathleen Linder freshman; Notre Dame Klinder End. edu

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DEC 0 7 2004

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Sincerely,

Sister Johnilda Mannhard

SR. JOHNILDA MANNHARD PO BOX 1 DONALDSON, IN 46513 RECEIVED
DEC 1 0 2004

IMO ANA OFFICE OF UTILITY

November 1, 2004

Mallocatare
325 Parquerus West Notre Dame IN 4656

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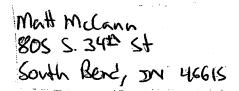
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Matthew McCann

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DEC 0 6 2004

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November 30, 2004



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Greg M56ough 51315 C.n. 11 N.

ELH HANT IN. 46514

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In. M. Damian Mc Mamara

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DEC 0 8 2004

November 1, 2004

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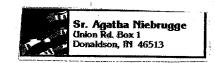
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Sincerely,

Nancy Meyer
1158 Altgeld St.
South Bond TN 46614



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Sincerely, La Agatha Niebrugge

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DEC 0 8 2004

Sr. Marquerite Niesen P.O. Box I, Union Rd. Donaldson, In 46513

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S. Marquente C. Niesen, PHJC

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DEC 0 9 2004

November 1 2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, indiana 46204-2215

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Thank you for this opportunity to voice our support and concerns.

Sincerely, Sourch & Ottom Sourch O'Horo 17146 Portage Ave South Bend, 110 46616

November 1, 2004

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Thank you for this opportunity to voice our support and concerns.

Sincerely, Diana Urtz

1633 So. William So. Bend, Dr. 46613

Ancilla Domini Donaldion, In. 465-13

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501

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Sincerely, Sr. Magdala Oswald

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DEC 0 8 2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave, Room N501 Indianapolis IN 46204

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Thank you for working to bring about these needed changes, and thank you for giving us the opportunity to voice our support and concerns.

Sincerely.

<u>hilomene Pawlik</u> CKH Life Center

Box 1

Donaldson, IN 46513

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Mayne (Leppenhorst CKH Life Center)
Box 1

Donaldson, IN 46513

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CKH Life Center

Box 1

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DEC 1 0 2004

OFFICE OF UTILITY

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Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely,

3236 Challemaple ct S. Bend, IN 46628 November 1, 2004

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Sincerely,

James a Roberte

James C. Rubleske SIT S. Meade St. South Bend, IN 46619

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CKH Life Center

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Sincerely,

Clibaleth Rowley Elisabeth Rowley erowley @nd.edu

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andres Shappell 54753 Bonnet Hell Mishawaka, Fa 46. RECEIVED

DEC 0 8 2004

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

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Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely.

Brin K. Shysell 54753 BONNET HILL TR. MISHAWAKA, IN 46545

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DEC 0 8 2004

INDIANA OFFICE OF UTILITY South Bend to lister to our CONSUMER COUNSELOR Community Concerns.

Mary Jane Sloderbeck PHJC Ministry Center 6901 Union Rl. Center Sonaldson, IN 46513

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501

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J. Mary Jane Sloderbeck

Sincerely,

RECEIVED

DEC 0 9 2004



Office of the General Counsel Indiana Utility Regulatory Commission 302 W. Washington St., Rm. E306 Indianapolis, IN 46204

Consumer Services Staff Indiana Office of Utility Consumer Counselor 100 N. Senate Ave., Rm. N501 Indianapolis, IN 46204-2215

Comments regarding "IURC Rulemaking No. 04-02" & other gas charges & fees

I am just one of the many Indiana residents who are having difficulty keeping up with the increasing charges by the utilities. I cannot say I live in a comfortable situation like many other people. I have to use supplement heat and lower my thermostat as much as I can so that my gas bill is not exceeding my level of income.

Definitely not a normal situation! Over the years I have struggled but my income just does not keep up with all the increasing expenses. In addition, this year, while I was hospitalized, I almost had my gas shut off and then had difficulty catching up with late payments due to being in the hospital and excessive medical bills which I am still burdened with.

What is hurting people even more in recent years are <u>all these extra charges</u> that they are tagging on to bills. I truly believe that someone has to <u>stop allowing price gouging</u>. It is happening with gas as well as gasoline.

There are just too many people that HAVE AND TOO MANY THAT HAVE NOT. It seems like there has to be a balance somewhere.

Are we heading in the direction of the unjust as opposed to the just? Like many foreign nations???

Sincerely,

South Bend Resident

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely,

Ken Spalle

Ken Spotts Met Life Representative December 8.2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave, Room N501 Indianapolis IN 46204

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Sincerely,

CKH Life Center

Box 1

Donaldson, IN 46513

Mary H. Dwanson

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DEC 1 0 2004

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Luisa Shacker

Sincerely,

Luisa Thacker 13610 York Rd. Mish, TAL 46514

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CKH Life Center

Roy 1

Donaldson, IN 46513

antoinette Talk

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DEC 1 0 2004



Jonth Bend, IN 46617 3 Dec, 04.

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PETER WALSHE

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DEC 0 7 2004

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Sincerely,

1013 Oakland St. South Bend, IN

Ulniale

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Barbara 1. Watkins
731-2 Bownan 8+80 Bend, In 46613

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4. Amend the language to allow community assistance agencies to be refunded the deposit dollars they paid without the agencies also taking responsibility for future bills.

Thank you for working to bring about these needed changes, and thank you for giving us the opportunity to voice our support and concerns.

Sincerely,

Mola Theiner, R.M.
CKH Life Center

Box 1

Donaldson, IN 46513

RECEIVED

DEC 1 0 2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

Dear Mr. Dzwonar:

This letter is in <u>support of the proposed changes to the Indiana Utility Regulatory Codes</u> that are being reviewed by the IURC. These changes will impact countless families across the northern part of Indiana by providing a fairer set of regulations, and lowering deposits. It is immoral for people to face choosing to do without food or medicine so they can stay warm. As residents of St. Joseph County, we would rather spend our community's resources on moving families to self-sufficiency than paying these unreasonable deposits.

We thank the Commissioners for the work they are doing to bring about changes in the 30 year-old utility code and feel the proposed regulations overall are much improved. The following though, are our areas of concern.

We are supporting the following changes in the proposed rules:

 Changing the current language allowing up to 4 months of the yearly bill as a deposit amount to <u>only one month of the yearly bill.</u>

 Eliminating the credit scoring language and promote the process of using client's credit history with the utility in paying their utility bills.

 Eliminate the deposit language that allows utility companies the ability to charge a deposit after disconnect notices are received in either two consecutive months, or three total are received in 11 months.

 Amend the language to allow community assistance agencies to be refunded the deposit dollars they paid without the agencies also taking responsibility for future bills.

Thank you for this opportunity to voice our support and concerns.

Anith white brook Aup Sasylo Forest brook Aup South Band, In 46637

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave, Room N501 Indianapolis IN 46204

Dear Mr. Dzwonar:

This letter is in support of the proposed changes to the Indiana Utility Regulatory Codes that are being reviewed by the IURC. The changes will impact countless families across the northern part of Indiana by providing a fairer set of regulations and lowering deposits. It is immoral for people to face choosing to do without food or medicine so they can stay warm. As residents of Marshall County we would rather spend the community's resources on moving families to self-sufficiency than paying unreasonable deposits.

We support the following changes:

1. Change the current 4 months of the yearly bill to ONE month.

2. Eliminate credit scoring and use the client's credit history with the utility.

3. Eliminate the deposit language allowing utility companies to change a deposit after disconnect notices are received.

4. Amend the language to allow community assistance agencies to be refunded the deposit dollars they paid without the agencies also taking responsibility for future bills.

Thank you for working to bring about these needed changes, and thank you for giving us the opportunity to voice our support and concerns.

Sincerely,

Sn M Cecile Misman CKH Life Center

Box 1

Donaldson, IN 46513

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DEC 1 0 2004

245 O' shaughnessy Hall Notre Dame, Indiana 46556-5639 USA



DEPARTMENT OF ECONOMICS AND POLICY STUDIES UNIVERSITY OF NOTRE DAME

Notre Dame, Indiana 46556

Martin H. Wolfson

Phone: 574-631-8093 Fax: 574-631-8809 Email: mwolfson@nd.edu

December 7, 2004

Tony Dzwonar, Director of Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

Dear Mr. Dzwonar;

I attended the December 1st hearing in South Bend held by the Indiana Utility Regulatory Commission. I appreciate the willingness of the IURC to hold the hearing in South Bend. I was impressed by the overwhelming sentiment in favor of action to help people struggling to keep their heat on during the cold winter months. I endorse the following changes to the Indiana Utility Regulatory Codes that are being proposed by community groups in South Bend concerned about this important issue:

Change the current language allowing up to 4 months of the yearly bill as a deposit amount to only one month of the yearly bill.

Eliminate the credit scoring language and promote the process of using client's credit history with the utility in paying their bills.

Eliminate the deposit language that allows utility companies the ability to charge a deposit after disconnect notices are received in either two consecutive months, or three total are received in 11 months.

Amend the language to allow community assistance agencies to be refunded the deposit dollars they paid without the agencies also taking responsibility for future bills.

Thank you for listening to the community.

Sincerely,

Martin H. Wolfson Associate Professor

Marter H Wolfren

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DEC 0 9 2004

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We thank the Commissioners for the work they are doing to bring about changes in the 30-year-old utility code and feel the proposed regulations overall are much improved. The following though, are our areas of concern.

We are supporting the following changes in the proposed rules:

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Thank you for this opportunity to voice our support and concerns.

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DEC 1 0 2004

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Thank you for this opportunity to voice our support and concerns.

Sincerely,

Thomas Sery Susan Gery 810 Park One Pauth Bene W 4616-1338

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DEC 0 9 2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Sincerely,

Christy Delde 1407 Rudi Rd Worsey TW 46580

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Sincerely,

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DEC 0 8 2004

825 N. Notre Dametve South Bend IN 46617

Tony Dzwonar, Director of Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

Dear Mr. Dzwonar;

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Kothyn knivier

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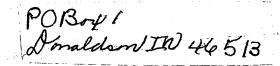
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Sincerely,

BCHVED

DEC 0 8 2004



Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501

Dear Mr. Dzwonar:

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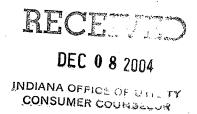
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Sincerely,



Stan Hernández 1102 E. Wayne St. South Bend, IN 46615-1051 574-234-0267

December 1, 2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

Dear Mr. Dzwonar;

This letter is in <u>support of the proposed changes to the Indiana Utility Regulatory Codes</u> that are being reviewed by the IURC. These changes will impact countless families across the northern part of Indiana by providing a fairer set of regulations, and lowering deposits. It is immoral for people to face choosing to do without food or medicine so they can stay warm. As residents of St. Joseph County, we would rather spend our community's resources on moving families to self-sufficiency than paying these unreasonable deposits.

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Sincerelly,

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INDIANA UTILITY REGULATORY COMMISSION
GENERAL COUNSEL

December 1, 2004

Tony Dzwonar, Director Internal Affairs Indiana Office of Utility Counselor 100 North Senate Ave., Room N501 Indianapolis, Indiana 46204-2215

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Lama Fuderer 51934 Lity Rd. 5. Bend IN 46637